

SUSTAINABILITY POLICY

We strive to make sustainability an integral part of our corporate culture and conduct our activities in alignment with the United Nations Sustainable Development Goals. We adopt sustainable development objectives in all our activities in compliance with national laws, regulations and all relevant international standards.

To provide a working environment with decent conditions, we take all necessary measures in accordance with the highest health and safety standards and provide regular training to create opportunities for development and progress. In order to maintain satisfaction at the highest level, we regularly evaluate opinions and suggestions and implement the necessary improvement actions.

We provide equal opportunities to our employees in employment, advancement, recognition and reward, recruitment, career development and promotion processes, including management positions, based on performance evaluations.

By preventing discrimination in all our processes, we support local and regional employment and create employment opportunities for women, young people and disadvantaged groups.

Within the scope of our corporate social responsibility projects, we support society and our stakeholders. We cooperate with various institutions and organizations in the regions where we operate to raise sustainability awareness within the local community and create opportunities.

As we continue to develop our activities, we prioritize the health and well-being of our employees and the protection of the environment, particularly in working environments that may pose risks of accidents and occupational illnesses. In line with our zero-accident principle, we strive to make occupational health and safety an integral part of our corporate culture.

For all purchases of products and services, in line with our purchasing policy, we primarily prefer to work with local and regional suppliers and suppliers that attach importance to sustainability.

Within the framework of our environmental sustainability policy, we strive to minimize the environmental impacts arising from our activities by properly segregating and reducing waste, reducing water, electricity and natural gas consumption, and minimizing the use of single-use products.

We provide our guests with information about the local area, including transportation options. We place environmental information cards in guest rooms to encourage our guests to contribute to energy conservation. To ensure guest satisfaction, we record all feedback received and take the necessary corrective actions.

Through continuous monitoring, we improve the quality of our products and services and carry out improvement activities.

When planning the use of all areas within our facility, we consider the needs of guests with special requirements. We adopt an accessible tourism approach for everyone and continuously improve our practices to meet their needs in the best possible way.